



## QUALITY POLICY

Safe Futures Foundation is a not-for-profit specialist Family Violence organisation based in Melbourne's outer eastern suburbs.

We assist women and children living with the trauma of family violence.

Safe Futures Foundation will strive to consistently provide services that meet or exceed the requirements and expectations of our key interested parties.

We will actively pursue continuous improvements through strategies and systems that enable each employee to achieve excellence in their roles.

Safe Futures is committed to:

- Constantly offering quality services to all clients and other interested parties as guided by regulatory and statutory requirements, the Department of Health and Human Services service agreement and our strategic plan;
- Providing a framework for reviewing quality objectives;
- Complying with requirements and continually improving the effectiveness of the Quality Management System;
- Communicating this policy to all employees, service providers and other interested parties by displaying this quality policy sign throughout Safe Futures Foundation and on the website.

Ellen Matusko  
CEO

15 August 2019